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coffee or tea + child = ?????

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Coffee or tea + child = ?????

- One year ago I was like :
 - JAA
 - Airlines
 - Crews
 - many doctors
 - most persons drinking coffee or tea with children running around.
- Who knows that "coffee or tea" + child =

??????

Coffee or tea + child =



Coffee or tea + child = Danger

- Presentation :
 - Case study
 - Survey
 - On going work
 - Early recommendations
 - Conclusions

Coffee or tea what's new

- More and more kids are travelling by air
 - vacation first and last days show a massive increase in child or family proportion among aircraft passengers on some destination
 - Family migration take place on charter like flights
 - More and more kids are travelling long haul
- Early wake up after a long haul flight = danger
 - cabin is messy
 - pax are not completely awake
 - children are lying asleep and awaking
 - crew is tired

=> Good environment for accidents

Coffee or tea Study case 1/4

- Return from French West Indies vacation
- Start of local vacation; during French continental vacation
- Charter flight
- Many families with children
- B747 full up "to the roof"
- At wake up (5 AM French continental time 1 AM West Indies time)
- Mummy, daddy and child (3 years old) on a lateral row. Child sleeping across parents legs

Coffee or tea Study case: 2/4

- The family is two row from galley
- Crew asks: "Coffee or tea?" -> "Coffee please"
- Crew asks previous row passenger to raise his seat
- Crew lays the coffee pot to help passenger
- The coffee pot is destabilised
- The coffee pot falls, opens and
- A <u>full boiling</u> coffee pot is spread on the leg of the child

=>Stupid accident

Coffee or tea Study case: 3/4

- The baby pyjama trousers are taken of.
- The crew apply fresh water on the burned parts
- A large part of the leg is burned (10 Cm high and nearly all around tight).
- The skin is peeling... Nothing really impressive.
- The family is sent after landing to the airport medical centre
- The burn parts are treated with special cream and recovered with gauze and bandage.

Coffee or tea Study case: 4/4

- Family is sent home for the weekend !!!!!
- On Monday
- hospital for 10 days with a threat of skin graft?

Coffee or tea real danger?

- Is it a bad luck situation, a stupid accident?
 - child against aisle
 - proximity from galley (very hot and full coffee pot)
 - unexpected fail

• but:

- "little burn" child hospital services are full with coffee, tea or herb tea spillage accident; most of the time at home.
- at Paris hospital two cases in a one year time in an aircraft
- Hopefully the baby wears "diaper"....

=>Coffee or tea accident survey

Coffee or tea accident survey 1/3

- Survey description
 - One major European Airline
 - Medical reports from crew to airline medical centre (each time the on board medicine kit is used)
 - Only hot liquid spillage relative cases
 - Length 7 month
 - One page accident description sheet

Coffee or tea accident survey 2/3

- 23 cases of hot liquid spillage (only 2 were not Tea or coffee related) all in calm air
- 5 children were burned (including a baby)
- 3 cases of Blistered (in depth burn)
 - 2 adults
 - 1 Child => possibly similar to study case
- 4 medical assistance (on board or on ground)
- 7 cases during service
 - including 3 cases of default cups
- 2 cases of pot spillage

Coffee or tea accident survey 2/2

- Conclusion
 - Coffee or tea + child = real danger
 - Consequences are generally underestimated.
 - Information should be made.
 - Preventive action should be taken.
 - Treatment should be improved.

Coffee or tea on going work

- Work on prevention
- Work on treatment protocol (with hospital)
- Provide industry with an information paper

Coffee or tea early recommendation 1/2

- Information :
 - authorities
 - operators and crews
 - families
- Prevention :
 - Improve cup reliability
 - Improve pots to limit falls and spillage
 - fixed thermos +pomp?
 - Limit "boilers" temperature to 65°C
 - as at home
 - promote cold drinks only flights
 - short haul first

Coffee or tea early recommendation 2/2

Treatment :

- Study specific cabin adapted treatment (coolgel ?...)
- Provide operators crew with in flight adapted protocols
- Provide operators operation with adapted protocols
 - during flight
 - after landing
- Provide airport medical centres with adapted protocols